

CHILDREN'S CONTACT SERVICES OPENING TIMES & CONTACTS

CHILDREN'S CONTACT SERVICES – PERTH

Central – Leederville
Ph: 9263 2050 Fax: 9325 8969

North – Kingsley
Ph: 9301 8555 Fax: 9301 0725

SUPERVISED CONTACT & CHANGEOVER SERVICES

Saturday: 8.45am – 4pm
Sunday: 1 – 4.30pm

CHANGEOVER SERVICES – PERTH

East Perth: 23 Adelaide Terrace
Ph: 9263 2050
Fortnightly: Friday 4 – 6pm
Sunday 4 – 6pm

Joondalup: Sanori House, 126 Grand Boulevard
Ph: 9301 8555 Fax: 9301 0725
Fortnightly: Wednesday: 3 – 5pm

CHILDREN'S CONTACT SERVICES – BUNBURY

95 Hudson Road, Bunbury
Ph: 9795 6162 Fax: 9795 4266
Office Hours: Monday – Friday 9am – 2pm

SUPERVISED CONTACT SERVICE

Saturday: 9am – 2pm
Sunday: 2 – 6pm

CHANGEOVER SERVICE

Friday: 4 – 6pm
Saturday: 9am – 4pm
Sunday 2 – 6pm

Weekday changeover service available
in Bunbury during office hours



Family Resolutions

CHILDREN'S CONTACT SERVICE

*For post separation families
experiencing conflict over contact*

FAMILY RESOLUTIONS SEPARATION SERVICES

Including:

- Mum's & Dad's Forever
- Mediation
- Relationship Counselling
(for individuals, couples, families and children)
- Relationship Education Courses
- Family and Domestic Violence Services
- MensTime *(Groups for Men)*

STATEWIDE TELEPHONE COUNSELLING

1800 812 511

www.kinway.org.au

kinway.perth@anglicarewa.org.au

ANGLICARE
WA
CHANGING LIVES

ABN 32 797 454 970

www.anglicarewa.org.au



Perth: (08) 9263 2050
Bunbury: (08) 9795 6162
Joondalup: (08) 9301 8555



What is a **CHILDREN'S CONTACT SERVICE?**

A Children's Contact Service aims to provide a safe, neutral, child focused environment in which visiting arrangements for children are facilitated.

Sometimes visiting arrangements can be frustrating and stressful for all those involved and staff at the Children's Contact Service understand that contact issues can be highly emotional.

Our counsellors will also work with families towards resolving difficult contact issues.

What does the **CHILDREN'S CONTACT SERVICE OFFER?**

Changeovers

These aim to avoid unnecessary conflict and stress for children and their parents.

Supervised visits

These occur in a child-focused environment which is warm, friendly and safe.

Offsite supervised visits

These can occur at the discretion of senior Children's Contact Service staff after a full assessment.

About **OUR STAFF**

The Children's Contact Service has professional staff who are experienced in working with children and have knowledge of the problems associated with post-separation difficulties.

The team has a mixture of both male and female staff who are sensitive to a diversity of family backgrounds and special needs.

Why People Use the **CHILDREN'S CONTACT SERVICE**

The service provides an opportunity for children to have a relationship with both parents while at the same time protecting the children from behaviours that could be stressful.

- Avoids the continual conflict between parents during changeover.
- Assures parents that the child is in a safe environment during a visit.
- Enables the possibility of a relationship between a child and a visiting parent to be re-established when there has been a long period of separation.

How does the **CHILDREN'S CONTACT SERVICE WORK?**

If people require either our facilitated changeover or supervised contact service, they need to phone the nearest service to arrange an appointment.

Both parties will be individually interviewed in order to complete an intake assessment form.

Families can clarify matters of concern and discuss what problems need to be resolved at the interview.

The service commences when families have come to an agreement and all selection criteria have been met.

The counsellors will also continue to work with families regarding contact issues with a view to long term resolution where possible.

This is a joint project of the Department of Families, Community Services, and Indigenous Affairs (FaCSIA) and the Attorney General's Department.